



...goes **global!**

In any business, downtime is one of the most expensive costs that a business can face. When it comes to break downs, your location can play a vital role to the response time of our service team, especially if your location is on the other side of the continent. Even for local customers there can always be reasons that response times can be delayed. Whatever the reason, valuable time and resources can be wasted.

We saw the opportunity to develop a system that allows us to respond to our customers immediately, no matter where they are in the country or the world for that matter. With our machines in remote locations and the with the communication & languages barriers we face especially in Africa, the StarView support module from Starpak became a necessity in the production process. With this technology we are able to respond to customers immediately without the need to travel, eliminating costs and more importantly downtime.

Our StarView technology uses the latest hardware and software in downtime management control which allows us to problem solve as if we were onsite. With all support modules in place we can respond to PLC as well as mechanical faults within minutes.

Contact our sales team for more information.

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